

TurretCam HLVF user manual

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TurretCam HLVF is a wired AI-powered security IP camera with a 2.8–12 mm motorized varifocal lens that provides clear and detailed images at any focal length. The camera supports the True WDR technology for accurate color reproduction in scenes with high-contrast lighting. Also, the device features hybrid illumination that combines infrared (IR) and white light to enhance nighttime visibility.

The camera features a built-in microphone, as well as audio and alarm inputs/outputs, which expand integration capabilities with other security devices. The camera supports PoE and 12 V $\overline{=}$ power supply options.

The camera is connected to the system via Ethernet. The recorded videos can be stored on an Ajax [NVR](#) added to the same network, or on a memory card installed in the camera.

The camera is available in two versions:

- TurretCam HLVF (5 Mp);
- TurretCam HLVF (8 Mp).

[Buy TurretCam HLVF](#)



Camera versions with other enclosures are also available. All Ajax cameras are [available here](#).

Functional elements

1. Holder.
2. Enclosure.
3. Lens.
4. White LEDs. When motion is detected, the camera instantly turns on white light to bring out the object's colors.
5. Microphone.
6. Holes for attaching the camera to the surface.
7. Reset button.
8. Slot for microSD card.
9. QR code with the device ID. Used to add the camera to a space.
10. Cable with connectors.
11. LED indicator.
12. Ethernet connector.
13. Power supply connector.
14. Alarm input/output connector.
15. Audio input/output connector.

Operating principle

TurretCam HLVF is an IP camera that uses artificial intelligence (AI) for object recognition. Its algorithms can identify moving objects, distinguishing between humans, animals, or vehicles.

The camera is equipped with a 2.8–12 mm motorized varifocal lens that allows remote adjustment of the focal length. Motorized zoom and focus enable precise framing of the protected area without physical access to the

camera. The audio and alarm inputs/outputs expand integration capabilities with third-party devices.

The device features hybrid illumination, combining infrared and white light to ensure high-quality images in any lighting conditions. TurretCam HLVF automatically switches between IR and white light depending on the scene, delivering clear black-and-white images in low light and providing color pictures when motion is detected or additional illumination is required. The camera also adjusts the light intensity in real time to prevent overexposure, ensuring clear visibility of both near and distant objects.

The built-in microphone and speaker provide two-way audio, enabling users to listen and communicate through the camera. The audio and alarm inputs/outputs expand integration capabilities with third-party devices.

You can install a microSD card with a memory capacity of 32 to 256 GB (not included in the camera complete set). The memory card should be V30 or faster. Additionally, the device can operate without a memory card or via NVR.



Using the [video storage calculator](#), you can calculate the NVR or camera required storage capacity and estimated recording time based on the video stream settings.

TurretCam HLVF enables you to:

1. Watch the video in real-time with the ability to zoom in for a closer look.
2. Remotely adjust the zoom and focus using the motorized varifocal lens for optimal framing of the monitored area.
3. Access archived videos, navigating through them based on recording chronology and calendar (this feature is available if a microSD memory card is installed in the camera, or it is connected to NVR with an installed hard disk).
4. Configure motion detection zones and adjust the sensitivity level.

5. View the **Video wall** that combines images from all connected cameras.
6. Quickly access automation device control from the cameras' video player menu.
7. Create video scenarios that send a short video from the selected camera to the Ajax app when the security detector is triggered.
8. Download the required segments of video recordings from the archive to smartphones or PCs (this feature is available if a microSD memory card is installed in the camera, or it is connected to NVR with an installed hard disk).
9. Configure connection via ONVIF to integrate the device with video management systems (VMS) such as Milestone, Genetec, Axxon, and Digifort.



The video recording segments downloaded from TurretCam HLVF have the **Ajax digital signature** that verifies the integrity of the exported video. To verify the authenticity of the downloaded video recordings, use the **Ajax Media Player** tool.

[Learn more about Ajax Media Player](#)

How to download videos from the archive in Ajax apps

How to configure temporary camera video access

An admin or PRO with rights to configure the system can set up a connection via ONVIF in Ajax apps.

How to configure ONVIF authorization

Video scenarios

An Ajax system allows the use of IP cameras for alarm verification. Video scenarios enable the substantiation of alarm triggers with the corresponding video from cameras installed at the facility.

Cameras can be configured to respond to alarms from a single device, multiple devices, or all connected devices. Combined detectors can register various types of alarms, allowing you to configure responses to a wide range of alarm types, whether it's just one, several, or all of them.

[Learn more](#)

You can also configure the [sirens](#) to activate when motion or a specific AI-recognised object is detected. When video devices detect motion or a specific AI-recognised object, the system automatically activates sirens added to the hub to sound an alarm.

[Learn more](#)

Video wall in Ajax apps

The user can manage videos on the **Video wall**  tab, which is accessible once at least one camera has been added. This feature ensures quick access to all connected cameras, which are displayed in accordance with privacy settings.

In mobile Ajax apps, you can:

1. Control the camera's zoom and focus.
2. Switch between cameras.
3. View recorded footage together with other cameras.
4. Search for the desired camera by name.
5. Manage a PTZ camera.

In desktop Ajax apps, you can:

1. Control the camera's zoom and focus.
2. Switch between cameras.
3. View recorded footage together with other cameras.
4. Search for the desired camera by name.
5. Organize cameras by room, NVR, or group.
6. Manage a PTZ camera.
7. Save customized layouts for displaying video from cameras.
8. Change the order in which the camera video is displayed.
9. Create templates for displaying videos in a slide show.

How to use the video wall widget in Ajax PRO Desktop

What keyboard shortcuts are available in Ajax PRO Desktop

Privacy zones

The system allows hiding parts of the frame. For instance, if a sensitive area or object is in view, activity around it can be recorded without revealing its contents by setting up the right zone. No motion or object will be detected and recorded in the privacy zone.

To do this, in Ajax apps:

1. Go to the **Devices**  tab.
2. Select the camera from the list. Optionally, if the camera is connected to the video recorder, find **NVR**, tap **Cameras**, and select the camera.
3. Go to the device states by tapping the gear icon .

4. Tap the gear icon  again to open **Settings**.
5. Select the **Privacy zones** menu.
6. Open the **Configure privacy zones** menu and select the required area.
7. Tap the ✓ icon and return to the camera settings.

The user can create up to four private zones.

Line crossing detection

Line crossing detection is a feature that enables video surveillance cameras to respond when a specified object — such as a person, pet, or vehicle — crosses a virtual line drawn in the camera frame. When the line is crossed, the system can send a notification or an alarm and record the crossing footage in the archive.

To add a line in an Ajax app:

1. Select the required space.
2. Go to the **Devices**  tab.
3. Select the camera from the list. If it is connected to a network video recorder, find **NVR** and tap **Cameras**.
4. Open the camera **settings** by tapping the gear  icon twice.
5. Go to the **Detection** menu.
6. Open the **Line crossing detection** settings.
7. Tap **Add** or  in the upper-right corner.
8. In the menu that opens, configure the following:
 1. **Set line crossing rule.** Adjust the line position and crossing direction.

0:00 / 0:06

2. Enter a name for the line in the **Title** field.
3. Select the required triggers.
9. Tap **Save** to add the line.

After adding a line, it is strongly recommended to test how the camera detects line crossings. For guidance on fine-tuning the line for accurate detection, refer to the [Recommendations and best practices](#) section.

You can add **up to 4 lines** per camera.

Line crossing detection in Ajax video surveillance

Firmware update

If a new firmware version for TurretCam HLVF is available, the  icon appears in [Ajax apps](#) in the **Devices**  tab. An admin or a PRO with access to the system settings can launch an update via device [states](#) or [settings](#). The on-screen instructions help to update the firmware successfully.

Selecting the installation site

When choosing where to place TurretCam HLVF, consider the camera's viewing angle and any potential obstacles that might obstruct its view.

How to install an Ajax camera for better AI recognition

Consider the placement recommendations when designing the security system project for your object. The security system should be designed and installed by professionals. A list of recommended partners is available here.

Where not to install the camera

1. Indoors or outdoors, where the temperature and humidity levels do not align with the specified operating parameters.
2. In locations where objects or structures might obstruct the camera's view.
3. In locations that are subject to constant vibration or have unstable mounting surfaces. This may affect the accuracy of motorized zoom and autofocus.
4. Too close to reflective surfaces, such as walls or glass, where IR or white light may reflect into the lens, reducing image quality.

Installation



Before installing TurretCam HLVF, ensure that you have chosen the optimal location that complies with this manual's requirements.

When connecting an external power supply and using TurretCam HLVF, follow the general electrical safety regulations for using electrical appliances, as well as the requirements of regulatory legal acts on electrical safety.

To install the device:

1. Using the bundled hexagon key (Ø 2.5 mm), loosen the two screws and detach the camera enclosure from the holder. Hold the enclosure to prevent the camera from falling.
2. Remove the screws securing the protective cover. Insert a microSD card (not included) into the appropriate slot. Replace the protective cover and secure it with the screws.



After adding the device to the system, format the memory card in the camera settings.

3. Use the installation template to mark the locations for drilling holes on the surface where you plan to mount the camera. Secure the template to the chosen installation location with tape and drill three holes as indicated on the template.



Before you start drilling, consider the camera's orientation, the position of the built-in microphone and external speaker, and any potential obstacles.

4. If the camera is not powered by PoE, connect the power cable to the terminal block included in the complete set.
5. If necessary, connect the alarm and audio cables to the terminal blocks included in the complete set.
6. Connect the Ethernet cable to the camera. If the camera is powered by PoE, no external power supply is required.
7. Insert the terminal blocks into the corresponding slots.
8. Route the cables through the camera holder and secure the holder to the surface using the bundled screws.

9. Place the camera enclosure in the holder, ensuring that the camera lens faces the protected area. Use the bundled hexagon key (Ø 2.5 mm) to tighten the screw. Check that the installation is secure.
10. Turn on the camera. Once the network connection is established, the LED indicator on the cable connector will light up green.
11. Add the camera to the system.
12. Adjust the camera's viewing angle by loosening the screw and rotating the camera enclosure. The focal length can be configured remotely in an Ajax app.

Adding to the system

Before adding the device

1. Install an Ajax app.
2. Log in to your account or create a new one.
3. Select a space or create a new one.
4. Add at least one virtual room.
5. Ensure the space is disarmed.



Only a PRO or a space admin with the rights to configure the system can add the device to the space.

Types of accounts and their rights

Adding to the space

Adding as a standalone device: Adding to NVR:

1. Open the [Ajax app](#). Select a [space](#) to which you want to add the device.
2. Go to the **Devices**  tab and tap **Add device**.
3. Scan the QR code or enter the device ID manually. A QR code with an ID is placed on the device enclosure. Also, it is duplicated on the device packaging.
4. Assign a name to the device.
5. Select a virtual room and a security group (if [Group mode](#) is enabled).
6. Tap **Add device** to proceed.
7. Wait for TurretCam HLVF to establish the connection. Once connected, you will see the live image from the device.
8. Tap **Finish** to add the device.

The connected device will now appear in the list of devices in an Ajax app.

Note that TurretCam HLVF is compatible with only one space. To connect the device to the new space, remove it from the device list of the old one. This removal process needs to be done manually in an Ajax app.



You can calculate the number of cameras and NVRs that can be added to the space using the [video device calculator](#).

Pairing with an Ajax NVR

If TurretCam HLVF has already been added to the space as a standalone device, you can easily pair it with an Ajax NVR. If not, refer to the [Adding to](#)

the space section to know how to add TurretCam HLVF to the NVR or as a standalone device.

To pair TurretCam HLVF with the NVR, in an Ajax app:

1. Go to the **Devices**  tab.
2. Select **NVR** from the list and tap **Cameras**.
3. Tap **Add camera** and wait until the network scan is complete and the available devices connected to the local network are displayed.



Note that TurretCam HLVF must be connected to the same local network as the NVR.

4. Select the device.
5. Assign a name to the device, select a virtual room and a group, then tap **Finish**.
6. Wait for the system to add the device, then tap **Close**.

The device will now appear in the list of NVR cameras in an Ajax app.

Configuring the alarm input/output port connection

The section is a work-in-progress.

Configuring the audio input/output port connection

The section is a work-in-progress.

Resetting to the default settings

To reset the camera to the default settings:

1. Turn off the camera by disconnecting the external power supply or Ethernet cable (if it is powered by PoE).
2. Press and hold the reset button.
3. Power the camera while the reset button is pressed, and wait until the button's LED indicator lights up violet. This will take about 50 seconds.



The button's LED indicator lights up blue for 20 seconds after powering the camera with a pressed reset button. Then it turns off for 30 seconds and lights up violet. This means that the camera has been restored to the default settings.

4. Release the button.

Icons

Icons in an Ajax app display some of TurretCam HLVF's states. You can check icons in the **Devices**  tab.

Icon	Meaning
	The device operates in Night mode . Learn more
	The microSD card is not installed.
	The microSD card is installed.
	A malfunction of the microSD card is detected. Formatting the microSD card is recommended.
	The microSD card is being formatted.

	Firmware update is available. Go to the device states or settings to find the description and launch an update.
	Firmware update is in progress: downloading/installing the latest version.
	The new firmware installation has failed.
	The device has lost connection with the Ajax Cloud server.
	The device connection via ONVIF is enabled. Learn more
	There is no access to view the device's video.

States

The states include information about the device and its operating parameters. You can find TurretCam HLVF states in Ajax apps:

1. Go to the **Devices**  tab.
2. Select **TurretCam HLVF** in the list. Optionally, if the camera is connected to the video recorder, find **NVR**, tap **Cameras**, and select **TurretCam HLVF**.
3. Go to the device states by tapping the gear icon .

Parameter	Meaning
Malfunction	Tapping on  opens the list of device malfunctions. The field is displayed only if a malfunction is detected.

Firmware update	The field is displayed when the firmware update is available: • New firmware version available — the new firmware is available for download and installation. • Downloading... — firmware downloading is in progress. It is displayed as a percentage. • Installing... — the firmware is being installed. • Failed to update firmware — the new firmware could not be installed. Tapping on ⓘ opens more information about the device's firmware update.
Connection	Status of the device's internet connection via Ethernet: • Online — the camera is connected to the network. Normal state. • Offline — the camera is not connected to the network. Please check your wired internet connection. Tapping the icon ⓘ displays the network parameters.
Connection to NVR	Displayed when the camera is connected to the NVR. Status of the device connection to the NVR: • Online — the camera is connected to the network via the NVR. Normal state. • Offline — the camera is not connected to the network via the NVR. Please check your wired internet connection.

	Tapping the icon ⓘ displays the network parameters.
Storage location	Displays the list of storage devices connected to the camera: • Memory card — data is recorded on a memory card (not included) installed in the camera. • NVR hard drive — data is recorded on the NVR hard disk. Tapping the icon ⓘ displays the recording mode and storage settings.
Memory card	Status of the memory card connection to the camera: • OK — the memory card is communicating with the camera. Normal state. • Error — there is an error in the memory card operation. Check details by tapping the ⓘ icon. Follow the instructions provided in the app. • Not installed — the memory card is not installed in the camera. • Requires formatting — the memory card formatting is recommended. If the memory card contains data, it will be permanently deleted. • Works with errors — the memory card has issues. Press the reset camera button or format the memory card. • Formatting... — the memory card is being formatted.

Resolution	The current camera resolution.
Frame rate	The current camera frame rate.
Bit rate	The current camera bit rate.
Video codec	The current video codec: • H.265 • H.264
Motion detection	The Motion detection function status: • On • Off
Object detection	The Object detection function settings: • Human • Pet • Vehicle • Off
ONVIF integration	Shows the current status of the device's ONVIF integration. This state is displayed only when ONVIF integration is enabled.
Permissions to view	Displays the number of users who have access to view video from the device. Tapping on ⓘ displays the list of users, installers, and companies with access under certain conditions.

	The state is not available in Ajax PRO apps .
Uptime	The camera's operating time since the last reboot.
Alarm response	
Operating mode	Shows how the device reacts to alarms: • Independent alarm – the device reacts to a threat according to its settings and doesn't trigger other devices. • Instant alarm – the armed device immediately reacts to a threat and raises the alarm. • Entry/Exit – when a delay is set, the armed device starts the countdown and doesn't raise the alarm even if triggered until the countdown ends. • Follower – the device inherits the delays from Entry/Exit devices. However, when the Follower is triggered individually, it immediately raises the alarm.
Delay when entering	Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises. Learn more
Delay when leaving	Delay when leaving (arming delay) is the time the user has to leave the premises after arming. Learn more
Arm in Night mode	When this option is enabled, the device will enter the armed mode when the system is set to Night mode .

	Learn more
Night mode delay when entering	Entry delay time in Night mode. Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises. Learn more
Night mode delay when leaving	Exit delay time in Night mode. Delay when leaving (arming delay) is the time the user has to leave the premises after arming. Learn more
Firmware	Device firmware version.
Device ID	Device ID. It is also available on the QR code on the device enclosure and its package box.

Settings

To change camera settings, in an Ajax PRO app:

1. Go to the **Devices**  tab.
2. Select **TurretCam HLVF** in the list. Optionally, if the camera is connected to the video recorder, find **NVR**, tap **Cameras**, and select **TurretCam HLVF**.
3. Go to the device states by tapping the gear icon .
4. Tap the gear icon  again to open **Settings**.
5. Set the required parameters.
6. Tap **Back** to save the new settings.

Setting	Meaning
Name	Device name. It is displayed in the list of space devices, text of SMS and notifications in the event feed. To change the device name, tap on the text field. The name can contain up to 24 Latin characters or up to 12 Cyrillic characters.
Room	Selecting the virtual room to which TurretCam HLVF is assigned. The room name is displayed in the text of SMS and notifications in the event feed.
Recording preferences	Selection of the Recording mode for each storage: • On detection or scenario • Continuous • Never Selection of the armed mode when the camera records video: • When armed • Always
Notifications from camera detectors	Opens a menu with Notifications from camera detectors settings. <u>Learn more</u>
Detection	Opens a menu with Detection settings.

	Learn more
Alarm IN/OUT contacts	Opens a menu with Alarm IN/OUT contacts settings. Learn more
Video stream	Opens a menu with Video stream settings. Learn more
Image	Opens a menu with Image settings. Learn more
Audio	Settings for audio capture and playback.
Privacy zones	Allows the user to select zones that are not displayed on the camera video. Instead, the user sees a black rectangle. Learn more
Alarm response	Opens a menu with Alarm response settings. Learn more
Firmware update	Switches the device to the firmware updating mode if a new version is available. Learn more
Connection	The setting for selecting the camera's connection type to the Ajax Cloud server via Ethernet. Available connection types: • DHCP

	• Static
Archive	Selection of the maximum archive depth. It can be set in the range of 1 to 360 days or can be unlimited.
Service	Opens a menu with Service settings. <u>Learn more</u>
Monitoring	 This setting is available only in <u>Ajax PRO apps</u>. Allows a PRO with rights to configure the system to set up: • Zone number for CMS events — unique identifier of the device in events it reports to CMS. • Send events on detections to CMS — whether the device will send notifications on motion or object detection to CMS.
Report a problem	Allows the user to describe a problem and send a report.
User manual	Opens the TurretCam HLVF user manual in an Ajax app.
Unpair from NVR	Unpairs the device from the NVR to which it was paired. The option is available if the device is paired with the NVR.
Delete device	Erases all device settings and deletes the device from the space. Also, it unpairs the

device from the NVR if such connection is set up.

Notifications from camera detectors

Setting	Meaning
Notify if detected	The user can select the type of object or motion, and when it's recognized, a notification is received and sirens are activated: • Human • Pet • Vehicle • Any motion • Line crossing You can configure each event type with one of the following alert options: Regular notification or Alarm. The selected option determines the event color in the notifications feed and the alert type on the phone. Note that the corresponding types of object or motion should be enabled in the Detection settings. To specify whether motion detection should activate the sirens, tap on the required type of object or motion and enable the Activate sirens upon detection option.  The feature is available when the camera and at least one

	siren are added to an Ajax hub with OS Malevich 2.31 and later versions. Learn more
When to notify	Selection of the mode when the camera sends notifications: • When camera armed • Always
Notification delay and interval	
Interval in reporting similar events	Selecting the time interval in reporting similar events: from 30 seconds to 8 hours. The default interval is 3 minutes. Selected time applies for each detection type separately and helps to avoid repeated informing of the same triggering reason.
Duration of object detection for notification	Selecting how long an object should remain in the camera's field of view so the system sends a notification about the detected object. The available values are Notify instantly or 2, 3, 4, or 5 seconds. The default time is 2 seconds.

Detection settings

Setting	Meaning
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Motion detection	When the option is enabled, the camera detects motion using its built-in software.
Analyze image	The software algorithm of image analysis that is used for motion detection. The option is available when Motion detection is enabled.
Motion detection settings	Opens a menu with motion detection settings: • Adjust activity zone — defines the specific area within the field of view where the camera should detect motion. • Sensitivity threshold — defines the device's sensitivity to the motion in the activity zone. • Area occupied by detectable objects — specifies the size of the area in the camera's field of view that a moving object should occupy for the device to be triggered. The option is available when Motion detection is enabled.
Object detection	When the option is enabled, the camera identifies the type of moving objects using a built-in algorithm. In the video, people, pets, and vehicles are highlighted with colored rectangles.
Object detection settings	Opens the menu with object detection settings: • Adjust object detection zone — defines the specific area within the field of view where the camera should identify the type of moving objects. • Human detection — enables detection of people in the video.

	• Pet detection — enables detection of pets in the video. • Vehicle detection — enables detection of vehicles in the video. • Sensitivity — defines the accuracy of the object recognition. The setting is available for each object type. The option is available when Object detection is enabled.
Line crossing detection	Enables detection of objects that cross a virtual line in the camera's field of view. Learn more

Alarm IN/OUT contacts settings

Setting	Meaning
Input (camera trigger)	
Operation status	Selecting the state of the connected device: • Enabled • Disabled
Title	Wired sensor name.

Default state	Selecting the normal contact state of the connected device: • Normally open • Normally closed
Output (controlled device)	
Operation status	Selecting the state of the connected device: • Enabled • Disabled
Title	Wired sensor name.
Default state	Selecting the normal contact state of the connected device: • Normally open • Normally closed
Pulse duration	Pulse time of the device. If the pulse from the device lasts longer than specified in this setting, an alarm will be activated. This option can be used to filter out false alarms.
Send test impulse	Runs a test of the connected Alarm OUT output. Events are not generated when this button is tapped in the settings.

Video stream settings

Settings for mainstream and substream parameters.

Setting	Meaning
Mainstream	
Video codec	Selecting the video compression standard: • H.264 • H.265 • MJPEG
Resolution	Selecting the mainstream resolution (depending on the camera's version): • 3840 × 2160 • 3072 × 1728 • 2944 × 1656 • 2880 × 1620 • 2592 × 1944 • 2560 × 1440 • 2304 × 1296 • 1920 × 1080 • 1024 × 576
Frame rate	Selecting the frame rate: from 3 to 25 with an increment of 1 frame/s.
Bit rate type	Selecting the bit rate type: • Variable (VBR) • Constant (CBR)

Bit rate	Setting the bit rate in kbit/s.
GOP length	Selecting the GOP length: from 1 to 250 with an increment of 1 frame.
VBR quality / CBR quality	Selecting the compression quality: from 0 to 100 with an increment of 1.
Substream	
Video codec	Selecting the video compression standard: • H.264 • H.265
Resolution	Selecting the substream resolution: • 720 × 480 • 720 × 576 • 1024 × 576
Frame rate	Selecting the frame rate: from 3 to 25 with an increment of 1 frame/s.
Bit rate type	Selecting the bit rate type: • Variable (VBR) • Constant (CBR)
Bit rate	Setting the bit rate in kbit/s.
GOP length	Selecting the GOP length: from 1 to 250 with an increment of 1 frame.
VBR quality / CBR quality	Selecting the compression quality: from 0 to 100 with an increment of 1.

Image settings

Settings for camera image quality.

Setting	Meaning
Image settings	Selecting image settings mode: • General – applies a single set of image parameters to all lighting conditions. • Scene-specific – allows configuration of image parameters separately for specific lighting conditions. Learn more
Capturing mode	Selecting specific settings for each scene and video capturing conditions: • Day • Night (IR light) • Night (white light) You can configure the image brightness, color saturation, sharpness, and contrast for each video capturing condition. For the Scene-specific image settings only.
Vivid mode: Color intensity style	Turning display settings for a warmer, brighter, and richer image beyond the natural tone.
Brightness	Adjusting the image brightness.
Color saturation	Adjusting the image color saturation.
Sharpness	Adjusting the image sharpness.

Contrast	Adjusting the image contrast.
Image rotation	Selecting the camera image orientation: • Default view – the camera image is displayed as captured by the lens, without rotation. Use this option if the camera is installed in the standard upright position. • 90° – the camera image is rotated by 90° clockwise. • 180° – the camera image is rotated by 180 degrees. Use this option if the camera is installed upside down (e.g., on a ceiling). • 270° – the camera image is rotated by 270° clockwise.
Wide dynamic range (WDR)	Enabling or disabling the WDR. When WDR is enabled, it helps to enhance the camera images, with too dark or too bright areas.
Lighting stabilization	Adjusting the exposure: • 1–2.9 – adjusting WDR levels. • 3–5 – activating and adjusting HDR levels. This setting is available if Wide dynamic range (WDR) is enabled.
Day/Night mode	Selecting the camera vision mode depending on the light conditions: • Day – IR backlight is always off. • Night – IR backlight is always on.

	• Auto — IR backlight automatically switches according to the Mode switching conditions settings.
Mode switching conditions	Selecting the conditions for switching between the day and night modes: • Later to Night / Earlier to Day • Medium • Earlier to Night / Later to Day This setting is available if Day/Night mode is set to Auto.
Scene illumination	Selecting the scene illumination mode: • Disabled — the camera does not use any built-in illumination. The mode is suitable for well-lit areas or when external lighting is used. • Infrared light — the camera uses IR illumination to capture black-and-white images in low-light conditions. IR light is invisible to the human eye and does not attract attention. • White LED — the camera uses a visible white LED to illuminate the scene. The mode provides color video at night and can deter intruders by attracting attention. • Hybrid light — the camera operates in the Infrared light mode by default. When AI-powered object detection is triggered, the white LED turns on to provide color images.
Triggers for light switching	Selecting which activity in the camera's field of view will activate the white light mode:

	• Human • Pet • Vehicle • Any motion • Line crossing This setting is available if Scene illumination is set to Hybrid light.
Infrared illumination (IR) mode	Adjusting the intensity of the IR backlight: • Auto • Custom The setting is used to capture clear black-and-white images at night or in low light and ensures visibility using IR LEDs when conventional lighting is ineffective. This setting is available if Scene illumination is set to Infrared light.
IR intensity	Adjusting the IR light intensity. This setting is available if Infrared illumination (IR) mode is set to Custom.
White LED illumination mode	Adjusting the white LED illumination intensity: • Auto • Custom The setting is used to capture clear color images at night or in low light and ensures visibility using white LEDs when normal lighting is ineffective.

	This setting is available if Scene illumination is set to White LED.
LED intensity	Adjusting the white LED illumination intensity. This setting is available if White LED illumination mode is set to Custom.
Set exposure based on	Selecting the frame area on which the exposure is based on: • Entire frame • Frame's top • Frame's right • Frame's bottom • Frame's left • Frame's center
Exposure mode	Selecting the exposure mode: • Auto • Manual setup
Image preferences	Adjusting the shutter speed for less motion blur or for less noise in the image. This setting is available if Exposure mode is set to Auto.

Exposure compensation	Ability to override automatic exposure settings to manually control the image brightness. This setting is available if Exposure mode is set to Auto.
Shutter speed	Selecting the shutter speed to ensure correct exposure for the image. This setting is available if Exposure mode is set to Manual setup.
Noise reduction	Enabling or disabling the noise reduction.
Parameter value	Adjusting the noise reduction level. This setting is available if Noise reduction is enabled.
Anti-flicker (Power frequency)	Selecting the power grid frequency to reduce the image flickering. This setting is used if the camera is capturing the video in low-light conditions and lamps are flickering on the camera image with the power grid frequency. Available parameters: • 50 Hz • 60 Hz • Disabled — anti-flicker is off.

Alarm response settings

Setting	Meaning
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Operating mode	Specify how this device will react to alarms: • Independent alarm — the device reacts to a threat according to its settings and doesn't trigger other devices. • Instant alarm — the armed device immediately reacts to a threat and raises the alarm. • Entry/Exit — when a delay is set, the armed device starts the countdown and doesn't raise the alarm even if triggered until the countdown ends. • Follower — the device inherits the delays from Entry/Exit devices. However, when the Follower is triggered individually, it immediately raises the alarm.
Delay when entering	Selecting delay time when entering: 5 to 255 s. Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises. <u>Learn more</u>
Delay when leaving	Selecting delay time when leaving: 5 to 255 s. Delay when leaving (arming delay) is the time the user has to leave the premises after arming. <u>Learn more</u>

Arm in Night mode	When enabled, the device switches to the armed mode when the system is set to Night mode. Learn more
Night mode delay when entering	Delay time when entering in Night mode. Delay when entering (alarm activation delay) is the time the user has to disarm the security system after entering the premises. Learn more
Night mode delay when leaving	Delay time when leaving in Night mode. Delay when leaving (arming delay) is the time the user has to leave the premises after arming. Learn more
Night mode delay	Delay time in Night mode: 5 to 255 seconds. It is the time the user has to disable Night mode (alarm activation delay) after the Entry/Exit detector is triggered. The setting is displayed if the device is set to the Follower operating mode and the Arm in Night mode option is enabled. Learn more

Service settings

Setting	Meaning
Time zone	Time zone selection. It is configured by a user and is displayed when a user views video from the camera.
Connection via ONVIF	Configuring the device's connection via ONVIF to third-party VMSs. Learn more
Security certificates	Allows you to download built-in cloud certificates for secure HTTPS integration with third-party systems via ONVIF.
Cloud connection	
Delay of cloud connection loss alarm, sec	The delay helps reduce the risk of a false server connection loss event. The delay can be set in the range of 30 to 600 seconds.
Cloud polling interval, sec	The frequency of polling the Ajax Cloud server is set in the range of 30 to 300 seconds. The shorter the interval, the faster the cloud connection loss will be detected.
Get notified of server connection loss without alarm	When the toggle is enabled, the system notifies users about server connection loss using a standard notification sound instead of a siren alert.

Indication

The green LED indicator is placed on the camera Ethernet connector.

Event	Indication
The network connection is established.	Lights up green.

Malfunction

When the device detects a malfunction, a malfunction counter is displayed in the Ajax app in the upper left corner of the device icon. All malfunctions can be seen in the device states. Fields with malfunctions will be highlighted in red.

Malfunction is displayed if:

- The camera has lost connection with the server.
- The camera's storage device is malfunctioning. Press the camera's reset button or format the storage device in the camera settings.
- The storage device needs to be formatted. Format the storage device in the camera settings.

Maintenance

Regularly check the functioning of the device. If you notice any image degradation, loss of clarity, or darkening, check the camera for dirt. Clean the device enclosure from dust, cobwebs, and other contaminants as they emerge. Use soft, dry wipes suitable for equipment maintenance.

Do not use substances that contain alcohol, acetone, petrol, or other active solvents to clean the device. Wipe the lens carefully, as scratches can result in poor-quality images and camera failure.

Technical specifications

[Technical specifications for TurretCam HLVF \(5 Mp\)](#)

[Technical specifications for TurretCam HLVF \(8 Mp\)](#)

[Compliance with standards](#)

Warranty

The warranty for the products of the Limited Liability Company “Ajax Systems Manufacturing” is valid for 2 years after purchase.

If the device does not operate properly, we recommend contacting support service first, as most technical issues can be resolved remotely.

[Warranty obligations](#)

[User Agreement](#)

Contact Technical Support:

- [email](#)
- [Telegram](#)

Manufactured by “AS Manufacturing” LLC